



Quality Policy

Understanding that the reliability and quality of the products we produce play a crucial role in maintaining and strengthening the trust of our customers in the Greek and international market, KATRADIS Group commits to maintaining the quality of its products at high levels, in accordance with customer requirements and international standards.

Quality for KATRADIS means continuous improvement in the standard of quality of the products and services offered to our customers, encompassing all aspects and depths of our activities. To this end, the Company has established a Quality Management System that includes all those production processes that impact the quality of the final product in one way or another.

The company's goals are:

- The company's quality system to be applied and supported by all staff.
- Staff participation in the continuous effort to improve the company.
- Maximizing customer satisfaction and trust in the Company.

Feedback from partners and customers regarding the quality of our products and services is encouraged, welcomed and highly valued.

To achieve these goals, the Management of KATRADIS allocates appropriate resources to ensure the necessary knowledge and skills in its staff, as well as to improve their capabilities. Investments are made in equipment and the Quality System is maintained in accordance with ISO 9001:2015 as a management and control tool. The Company encourages free and unimpeded internal communication and provides incentives for maximizing participation, creativity and responsibility of the staff.

KATRADIS is committed to:

- Satisfying applicable requirements &
- Continuously improving the management system.

Additionally, our Quality Policy is enriched with the following initiatives:

- Regular training and development programs for employees to stay abreast of the latest industry standards and practices.
- Incorporating advanced technology and innovative solutions to enhance product quality and efficiency.

- Regular quality audits and reviews to identify areas for improvement and implement corrective measures.
- A commitment to sustainable practices in our manufacturing processes, ensuring that our products are not only of high quality but also environmental friendly.
- An open-door policy for employees and stakeholders to voice their suggestions and concerns, fostering a culture of continuous improvement and excellence.

KATRADIS' commitment to quality is unwavering and we believe it is fundamental to our continued success and growth in the marine industry.

KATRADIS Group
Yannis Kontakis, General Manager